

ALTA Best Practices: how TitleMagic helps

Protecting nonpublic personal information and managing vendors. Updated October 18, 2026.

The ALTA Title Insurance and Settlement Company Best Practices include a pillar on adopting and maintaining a written privacy and information security program to protect nonpublic personal information (NPI), which includes how you oversee vendors that handle it. This page shows where TitleMagic can help you with that part of your program. It is not legal advice.

Where TitleMagic helps you

Knowing where NPI goes

Clients fill forms from one Magic Link instead of sending Social Security numbers, IDs and bank details by email. Answers and documents are stored in one place, per company, and not sent by email.

Protecting NPI in storage and transit

HTTPS for all traffic. Sensitive fields and uploaded documents are encrypted with AES-256-GCM before they are stored, with the key kept apart from the database.

Limiting who can see NPI

Company-level data isolation, Owner and Processor roles, optional two-factor sign-in (which an Owner can require for everyone), and masked values that take a click to reveal.

Keeping a record of access

An access log of reveals, downloads and exports, plus a signing audit trail and a tamper-evident fingerprint of each signed PDF, to help support your own records and reviews.

Retention and secure disposal

Owners choose how long submissions are kept, can export everything in one click and can have data deleted automatically at the end of the period. Data is deleted 90 days after a subscription ends.

Preparing for security incidents

A written incident response policy, a security contact, and a commitment to notify affected customers without undue delay so you can meet your own notification duties.

Wire fraud and email safety

No wire instructions are collected or sent. Forms carry a wire fraud advisory, and review prompts help you spot common warning signs. They are prompts for your judgment, not a verdict.

Vendor management: reviewing TitleMagic

When you review a vendor that handles NPI, TitleMagic helps by giving you the facts up front:

- This Trust Center: a security overview PDF, our written policies and our subprocessor list, all public and kept current.
- Our subprocessors are few. Only our hosting provider stores client form data. Stripe (billing) and Google (optional sign-in, website analytics) do not receive it.
- Security questionnaire answers on request: use the button on the Trust Center and we will reply from support.
- Live status and recent incidents on the public status page.

What stays with you

- Your written privacy and information security program, your risk assessment and your staff training are yours. TitleMagic can help with part of the program, not replace it.
- Deciding whether TitleMagic meets your vendor requirements is your call. Use the documents above and ask us anything that is missing.

TitleMagic does not currently hold a third-party security certification or audit report (for example SOC 2 or ISO 27001). This material describes the controls we operate; it is not a certification, and it is not a substitute for your own vendor review.

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